

**PAS 43 2015 Safe working of vehicle breakdown, recovery and removal operations - Management system specification**

*In its ongoing drive to improve safety for motorists and roadside operatives, SURVIVE, the partnership between Government, the Police Service, motoring services organisations and the motoring industry, has further developed the Standard PAS43 Safe working of vehicle breakdown, recovery and removal operations - Management system specification from BSI.*

*A list of the main changes introduced in the latest edition are contained within the table below. It is intended to highlight to users the principle areas in which the 2015 edition of PAS43 differs from the 2012 edition and is not intended as a complete list of the changes/additions made to the text of the 2012 edition.*

PAS 43 SECTION	SUB-SECTION	CHANGE
Forward		Introduction of statement relating to the convention of a forum to which all accredited bodies will be invited prior to the publication of a new Edition of PAS 43. The aim of the forum is to advise them of proposed changes, provide an opportunity for concerns to be raised, and to agree a common interpretation in order to ensure consistency of standards across all accredited organisations.
3	3.4 - 3.19 - 3.20 - 3.21	New definitions added for Competent Trainer, Disabled Person, Vulnerable Person and SMART Motorway.
5	5.3	Introduction of specific requirement for technicians to be competent as well as trained
6	6.1	Introduction of specific requirement for technicians to be competent as well as trained
7	7.1 - 7.2 - 7.3 - 7.5	Introduction of additional management responsibilities relating to personal protective equipment
8	8.1	Some previous requirements for premises now only applicable where customers may be present
	8.2	Introduction of an exemption from displaying the company trading name on the exterior of premises in situations where leasing or contractual arrangements prohibit this
9	9.1	Introduction of addition of wording to clarify that technician identity cards can be issued not only by the National Training Scheme but also by other approved national organisation schemes
	9.3	Introduction of additional requirement for management to ensure that technicians are able to access and use operational procedures and Survive Best Practice Guidelines
	9.4	Introduction of additional requirement for periodic assessments of technician competence not to exceed five years
10		New clause containing some of the requirements which were previously included in Annex C in PAS 43 2012 Edition
		Introduction of requirement for Technical training and competency to be provided by a scheme traceable to the National Occupational Standard (2012 Edition contained a note within Annex C advising users of the PAS to consider the desirability of providing training against a nationally recognised training pathway)
		Additional requirement for organisations to complete a risk assessment to identify any additional items of PPE and safety related equipment which are required
		Introduction of wording to clarify that induction training shall cover all aspects of the work to be undertaken
		Introduction of additional relevant legislation referenced in Table 1
12		New clause requiring management to ensure that they have adequate provisions in place to provide good customer service taking account of the Equality Act and containing some of the requirements which were previously included in Annex D in 2012 Edition (changing these requirements from informative to normative status)
		Introduction of a complaints procedure relating to organisations holding a current PAS 43 Certificate
Annex B	Table B.1	Introduction of requirement for specialist fuel vehicles to carry intrinsically safe portable lighting
	Table B.1	Introduction of requirement for suitable personal protective equipment (as per clause 7) to be carried on breakdown vehicles
	Table B.2	Introduction of requirement for suitable spill kits to be carried on recovery/removal vehicles
	Table B.2	Introduction of requirement for suitable personal protective equipment (as per clause 7) to be carried on recovery/removal vehicles

	Table B.2	Note relating to additional equipment amended to state that this should be appropriate for the duty to be undertaken by the vehicle and referencing good practice (Table B3)
	Table B.2	Note added relating to Series 100 (relating to recovery services within highways works on stragetic road network in England, Scotland, Wales and Northern Ireland
	Table B3	Introduction of an example of good practice in relation to vehicles used for recovery or removal of vehicles from incidents or for forensic examination under contrqcts awarded by the Police Service in England and Wales
Annex C	Table C.8	Inclusion of Additional Modules relating to Emergency First Aid and Electric & Hybrid Vehicles
Annex C	Table C.9	Inclusion of guidance to training providers on minimum training periods associated with National Training Scheme Modules--
Annex E	E.1	Introduction of specific requirements for road recovery operators who seek assessment and certification through independent third party verification to select certification bodies who will complete the actions set out in E.1.1 a) b) c) and d) or inspection bodies who will complete the actions set out in E.1.2 a) b) c) d) and e) <i>(these requirements were previously contained within notes, the status of which were recommendations)</i>
	E.1	Amendment to the note contained within the PAS 43 2012 Edition relating to PAS 43 certification of vehicles, clarifying that operators who undertake rescue and recovery work should have all vehicles in their fleet used for rescue and recovery work certified.
	E.2	Introduction of new requirement for road recovery operators to select certification and inspection bodies who are subject to a minimum number of witness visits per year by their accreditation body
	E.2	Introduction of specific requirements for road recovery operators who seek assessment and certification through independent third party verification to select certification bodies who will complete the actions set out in E.2 b) and c) <i>(these requirements were previously contained within notes, the status of which were recommendations)</i>
	E.2	Introduction of new requirement for road recovery operators to select certification and inspection bodies who will co-operate in enabling unannounced visits by the certifier's accrediting body
Annex F	F.2.2	Introduction of requirement for certification and inspection body assessors/inspectors to have the specified minimum level of experience, technical knowledge and understanding of vehicle recovery and removal by a sufficient number of assessors/inspectors to ensure a minimum of one such trained individual participates in each assessment/inspection visit. <i>This requirement will become applicable 12 months after the date of publication of PAS 43 2015. ( It should be noted that the course quoted (VR24) is an example of the type of course which might be undertaken to fulfill the training requirement.)</i>
	F.2.3	Introduction of requirement for certification and inspection bodies to keep full records and details of their assessment team(s) engaged in the certification/registration of vehicle recovery and removal operators
Annex G		Inclusion of new complaints procedure referred to in clause 12